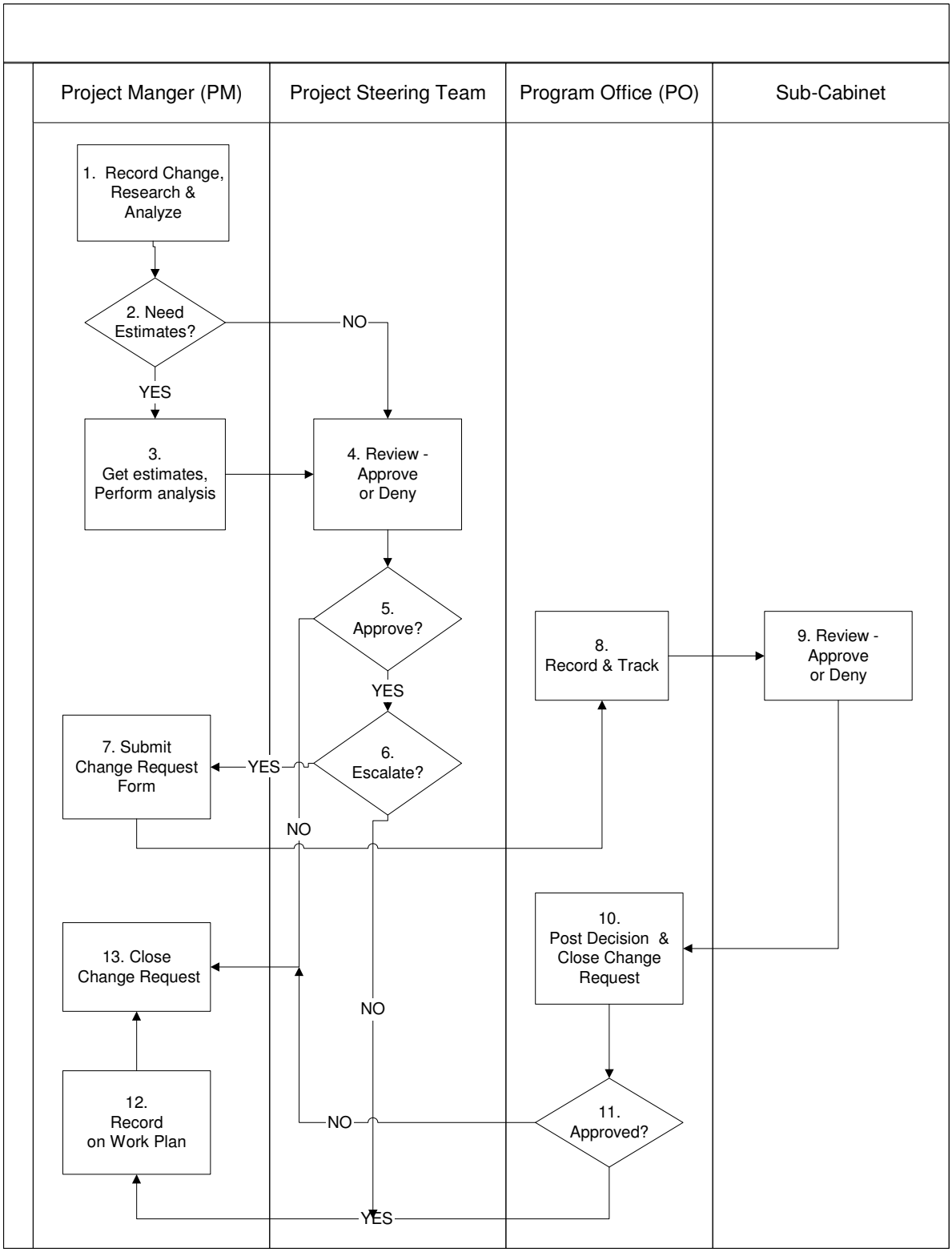Change Control Management Process (Example)